

2023 San Mateo County PCC Retreat

September 12, 2023

Agenda

(All times approximate)

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|---------|---|
| 10am | Welcome – Ben McMullan, PCC Chair |
| 10:05am | Remarks:
David Santoro - Deputy General Manager/CEO,
SamTrans
Ana Rivas, Director, Bus Transportation, SamTrans |
| 10:15am | Presentation: “Advancing Paratransit in the Bay Area”
Drennen Shelton, Senior Planner, Metropolitan
Transportation Commission (MTC) |
| 11:15am | Lunch |
| 11:45am | Summary of 2021-23 Workplan Outcomes |
| 12pm | Breakouts (3) |
| 1:30pm | Breakout group report-out |
| 2:30pm | End |

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Breakouts

1. Member Recruitment & Education – Sammi Riley

The PCC lost three members in 2023; how can we get more interest?

Currently, there are 10 members:

3 Agency Reps

2 Consumers

1 SamTrans representative

1 Community Advocate

3 Liaisons

2. Service Quality & Improvement – Tina Dubost

How can riders be encouraged to give feedback? How can we provide better education/information on paratransit services?

3. Policy Initiatives/Transit Recovery/Challenges/Advocacy – Sandra Lang/Mike Levinson

Redi-Wheels ridership remains at approximately 55% of pre-COVID levels. How can this be increased?