

Agenda, Minutes & Reports

(Includes PAL Committee Minutes)

March 9, 2021 1:30pm

San Mateo County
Paratransit Coordinating Council (PCC)
P.O. Box 1035
San Carlos, CA 94070
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www.sanmateopcc.org sanmateopcc2@gmail.com Due to the COVID-19 outbreak, this meeting will be conducted as a teleconference meeting pursuant to the provisions of the Governor's Executive Orders N-25-20 and N-29-20, which suspends certain requirements of the Ralph M. Brown Act.

The public may not attend this meeting in person.

PCC members, staff and the public may participate remotely via Zoom.

Tuesday, March 9, 2021 1:30 pm Pacific Time

Join the meeting remotely here:

https://samtrans.zoom.us/j/96502943307?pwd=RlpHbUJKTUpUZXhqMjZ6emQ5RHM3dz09
Or join by phone: (669) 900-9128

Meeting ID (for both phone and computer): **965 0294 3307**Password (for both phone and computer): **267793**

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^{*}For approval

Meeting Schedule for 2021

[Note: All meetings held via conference or video call until further notice.]

PCC	PCC	PAL	PCC	СТС	SamTrans
San Mateo County	Executive	Policy-Advocacy-	Education	Coastside Trans.	Board
Paratransit Coordinating	Committee	Legislative	Committee	Committee	
Council		Committee			
	1 st Tuesday		1 st Friday	2 nd Thursday Qtly.	1 st Wednesday
2 nd Tuesday	Monthly Conf. Call	2 nd Tuesday	Bi-Monthly Conf.	Senior Coastsiders	Monthly
Monthly		Monthly	Call	925 Main St., HMB	
1:30-3:30pm	1:00-2:00pm	11:30-12:30pm	1:00pm	10:00-11:30am	2:00pm
January 12, 2021	January 5, 2021	January 12,2021	January 8, 2021		January 6, 2021
February 9, 2021	February 2, 2021	February 9, 2021			February 3, 2021
March 9, 2021	March 2, 2021	March 9, 2021	March 5, 2021		March 3, 2021
April 13, 2021	April 6, 2021	April 13, 2021			April 7, 2021
May 11, 2021	May 4, 202	May 11, 2021	May 7, 2021		May 5, 2021
June 8, 2021	June 1, 2021	June 8, 2021		June 10, 2021	June 2, 2021
July 13, 2021	July 6, 2021	July 13, 2021	July 2, 2021		July 7, 2021
NO MEETING	August 3, 2021	NO MEETING			August 4, 2021
September 14, 2021	September 7, 2021	September 14, 2021	Sept. 3, 2020	Sept. 9, 2021	September 1, 2021
October 12, 2021	October 5, 2021	October 12, 2021			October 6, 2021
November 9, 2021	November 2, 2021	November 9, 2021	November 5, 2021		November 3, 2021
December 14, 2021	December 7, 2021	December 14, 2021		December 9, 2021	December 1, 2021

NOTE: ERC (Efficiency Review Committee) meets as needed.

AGENDA

San Mateo County Paratransit Coordinating Council (PCC) Meeting

March 9, 2021

1.	Welco	ome / Roll Call	1:30				
2.	. Approval of February 9, 2021 PCC Minutes*						
3.	. Membership approval – Dao Do, Rosener House*						
4.	. Express Lane Update – Jessica Epstein, SamTrans						
5.	. Committee Reports						
	a.	Policy/Advocacy/Legislative (PAL) – Mike Levinson, Chair					
		i. Approval of February Minutes*					
		ii. Legislative Issues	2:05				
		iii. Local Advocacy					
		iv. Policy Issues					
	b.	Grant/Budget Review – Sammi Riley, Chair					
	c.	Education – Sammi Riley, Chair					
	d.	Executive – Benjamin McMullan, Chair					
	e.	Nominating/Membership – Nancy Keegan, Chair					
6.	Consu	umer Comments	2:30				
7.	SamT	rans / Redi-Wheels Reports	2:35				
	a.	Operational Report – Tina Dubost					
	b.	Performance Summary – Tina Dubost					
	C.	Comment Statistics Report – Tina Dubost					
	d.	Safety Report – Jocelyn Feliciano					
8.	Liaiso	n Reports	2:45				
		Agency – Nancy Keegan					
	_	ERC – Mike Levinson					
		Commission on Disabilities (COD) – Ben McMullan					
		Center for Independence (CID) – Ben McMullan					
		Commission on Aging (COA) – Scott McMullin					
		Coastside Transportation Committee (CTC) – Tina Dubost	_				
	g.	Transportation Authority-Citizens' Advisory Committee (TA-CAC) – S	Sandra				
_		Lang					
9.	Other	r Business	3:10				

^{*}Action Item

SAN MATEO COUNTY

PARATRANSIT COORDINATING COUNCIL (PCC)

Minutes of February 9, 2021 Meeting

ATTENDANCE:

Members:

Susan Capeloto, Dept. of Rehabilitation

Tina Dubost, SamTrans Judy Garcia, Consumer

Sandra Lang, Community Member Mike Levinson, Consumer, PAL Chair

Alex Madrid, Consumer

Benjamin McMullan, Chair, CID

Sammi (Wilhelmina) Riley, Consumer

Marie Violet, Dignity Health

(Member attendance = 9/12, Quorum =

Yes)

Guests:

Lynn Spicer, First Transit/Redi-Wheels

Jane Stahl, PCC Staff

Serenity Anderson, First Transit/Redi-

Wheels

Richard Weiner, Nelson\Nygaard

Charles Posejpal First Transit/Redi-Wheels

Rich Hedges, Community Member

Henry Silvas, SamTrans
Diana Riedel, SamTrans
Ryan McCauley, SamTrans
Dao Do, Rosener House
Julian Jest, SamTrans

Absentees:

Dinae Cruise, Vice Chair, Consumer Nancy Keegan, Sutter Health/Senior Focus Scott McMullin, CoA

WELCOME/INTRODUCTIONS:

Chair Ben McMullan called the meeting to order at 1:35pm. The meeting was held via Zoom conference call service and a roll call taken.

APPROVAL OF JANUARY MINUTES:

Mike Levinson moved to approve the January meeting minutes; Sammi Riley seconded the motion; the minutes were approved with no abstentions.

PRESENTATION: 2020 Paratransit Survey – Julian Jest, Market Research, SamTrans

SamTrans conducts a customer survey every three years to understand rider demographics, access to technology, how they use the service, why they ride paratransit as well as to measure performance and to identify areas for improvement. The survey, conducted by a consultant, consists of telephone interviews of both Redi-Wheels and RediCoast customers.

From October 14-28, 2020, the survey was conducted in English, Spanish, Chinese, and Tagalog. 500 interviews were conducted. The presentation and key findings can be found here.

Following the presentation, Alex Madrid asked how respondents were selected for the survey. Julian responded that respondents were selected randomly but the sampling represented all genders, locations, and ages. They focus on customers who have ridden within the last year to get a good balance.

Alex asked if customer service complaints were followed up on? Julian responded that the results are anonymized, so they do not know who gave the feedback. However, results are shared internally.

Ben asked if the participants could elect not to be anonymous? Julian said this was not possible; customers are assured that results will be anonymized, and this helps with participation. If they mention a concern, they are encouraged to go to customer service. Comments are collected but they tend to be fairly general.

Sandra Lang commented that as 44% of the riders were in the North County this might influence the results. Julian responded that they try to match the survey as closely as possible to where riders live. Sandra also wondered if it might be possible to individually survey the 10% of respondents who live on the Coastside.

Richard Weiner asked how "on demand service" was defined in the survey. Julian said that they do not give an exact definition, but it is a service that customers would be able to call up and book a trip for the same day.

COMMITTEE REPORTS:

Policy/Advocacy/Legislative (PAL) – Mike Levinson, Chair See page 10.

Grant/Budget Review - Sammi Riley, Chair

Tina presented the budget for paratransit covering the first six months of the fiscal year, from July to December (see Appendix 2). She reviewed the funding sources and expenditures compared to annual amounts budgeted.

Alex asked about the low number of taxis being used. Tina responded that since ridership is down, they are only using taxis where it makes sense. Henry Silvas commented that First Transit is required to keep taxi usage below 15% of the total service hours to allow for more accurate budgeting. The cost of using taxi service is >\$110/hour vs. \$52 for directly operated service.

Education – Sammi Riley, Chair

Sammi reported that the committee will meet on March 5th, at 1pm.

Executive – Benjamin McMullan, Chair

Ben reported on the February 2nd meeting during which the committee discussed:

- Ways to increase attendance at the meetings.
- How to encourage more people to join the Consumer Corps.
- Asking Tina about including the PCC flyer in the welcome packet; she will investigate this.
- Creating a skills matrix to identify skill sets in new members.
- Celebrated the fact that the PCC has continued to function under COVID.
- Discussed the Work Plan and having two plans for 2021-23 one if still in shelter in place, another if in a non-COVID environment. Which goals would be feasible if the Nelson\Nygaard contract is not renewed and how the possibility of contract renewal should be addressed?
- Explored the possibility of a speaker at the Retreat scheduled for April 13th that will replace the regular monthly meeting. Richard confirmed that Naomi Armenta from Nelson\Nygaard will be happy to speak at the retreat.
- Working with SamTrans on ACA1.

Anyone with ideas for topics at the Retreat should send them to Jane.

The next meeting is on Tuesday, March 2nd at 1pm.

Nominations/Membership – Nancy Keegan, Chair

Mike advised that Dao Do's membership application will be reviewed at the March Executive Committee meeting.

Marie Violet reported that she had been working with Nancy on membership and had invited Carmen Santoni to attend. She had also been in touch with Lynne Murphy of Lesley Senior Communities and she is interested in attending.

CONSUMER COMMENTS

None.

OPERATIONAL REPORTS

This was covered in the PAL meeting.

PERFORMANCE SUMMARY

Tina provided preliminary data for January. Ridership continues to be down compared to the previous year. Also, January is down compared to December because of the additional shelter in place order. The average weekday ridership is 322; there were no agency trips. Taxi service is 9.6% of trips; the number of individuals riding is also lower than last year. They are still providing inter-county transfers. The on-time performance was 98% and the average wait time was very good. Productivity was down because social distancing limits the number of passengers per vehicle.

COMMENT STATISTICS REPORT

Tina reported that there were fewer comments than last year, and most were reports rather than comment cards. The response time is very good. The most common complaint was for late trips.

SAFETY REPORT

Charles Posejpal reported that there were no safety events in January.

LIAISON REPORTS

Agency - Nancy Keegan

Marie reported that they had not met.

ERC – Mike Levinson

No report and no meetings are planned until the IVR RFP has been released.

Commission on Disabilities (CoD) – Ben McMullan

They are still taking applications for Commissioners (<u>click here for the application</u>.) The deadline has been extended. Ben will give a presentation at the next meeting on the Vaccine Communication and Equity Work Plan as well as disability advocacy around the vaccine.

Center for Independence (CID) - Ben McMullan

CID is creating videos around emergency preparedness that includes power shutoffs. The CID Cares team will have a webinar and resources relating to the pandemic for

those receiving in-home care. These will include sanitizing, PPE, and what to do if the caregiver cannot come due to COVID. This will be released in early March.

Commission on Aging (CoA) – Scott McMullin No report.

Coastside Transportation Committee (CTC) – Tina Dubost

Tina reported that no date has been set for the next meeting. Committee members thought that as many services are not operating in person there are no transportation issues to discuss.

Citizen's Advisory Committee for the San Mateo County Transportation Authority (TA) – Sandra Lang

Sandra and Rich Hedges reported that the committee met on February 2nd and discussed the South San Francisco Caltrain update on Ramp 2 and Stair 2, with a tunnel and an underpass. They were assured that it was ADA compliant. It is 65% complete. The topic of lighting and safety was also addressed. Mike asked if the COD is represented on the committee. Tina said that there is a Facilities ADA Administrator who has checked and confirmed that the project is compliant.



Rendering of Underpass



Ramp under Construction



Underpass & Platform Access

OTHER BUSINESS

Tina asked if she should give a presentation about the new express lanes for the next meeting. All agreed that this would be beneficial.

The next meeting will be on March 9^{th} at 1:30pm. The meeting adjourned at 3:22pm.

Minutes of Policy/Advocacy/Legislative (PAL) Meeting - Mike Levinson, Chair

The minutes from the January PAL meeting were included in the meeting packet; Sandra Lang moved to approve; Sammi Riley seconded the motion; the minutes were approved with no abstentions.

Legislative Update

Ryan McCauley from Government and Community Affairs gave the committee a legislative update. His talk notes are in Appendix A.

Alex Madrid asked if Ryan had any information at the Federal or State level related to disability and paratransit. Ryan responded that he had not heard of anything specifically related to paratransit. The priority has been to ensure that the service continues to run. He will monitor and report back to the PCC.

Mike made a report at the SamTrans Board of Directors meeting that the PCC would offer support regarding state Constitutional Amendment (ACA1) which, if approved, would reduce the threshold for passing housing and transportation bills to 55% instead of 2/3rds. This would affect legislation like Measure W.

Ryan was invited to return with another update in June 2021.

Local Advocacy

None.

Policy Issues

Tina reported the following:

- The pandemic continues to show the importance of public transportation and thanked SamTrans and Redi-Wheels staff for providing a service that customers rely on.
- Face coverings are required on all buses, consistent with the new rules, and drivers have a small supply if customers do not have a face covering.
- They are continuing to clean the buses every day with CDC-approved products and using electrostatic foggers.
- First Transit provides drivers with face masks, gloves, and hand sanitizer.
- Trips are scheduled to allow for social distancing.

Alex asked about the mask mandate and how it would affect people who cannot wear a mask. Tina responded that they should contact Redi-Wheels to request a reasonable modification, however, they have not received any such requests to date. There was one situation on a SamTrans bus.

Alex asked how drivers are trained in this situation. Tina responded that if a customer states that their disability prevents them from wearing a mask, the driver is directed to call Dispatch. The SamTrans bus drivers are similarly instructed.

Mike asked how vaccine trips are being handled, particularly regarding drop-off locations and wait times. Tina responded that these are treated like a regular trip with the customer scheduling pickup times. Lynn Spicer reported that customers are being advised to allow plenty of time and Henry Silvas said that they are working closely with the San Mateo County Health Department to accommodate trips to vaccination sites on an individual basis. Tina also stated that there is a "no strand" policy and, if the appointment takes longer than expected, they will send the next available bus, if the customer requests. In some cases, this might entail a wait.

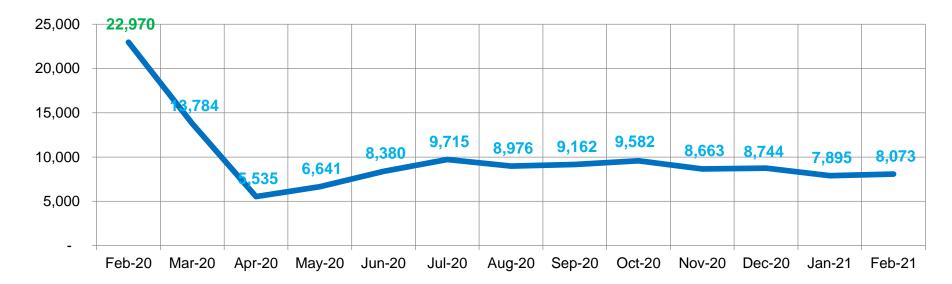
The next PAL meeting will be on March 9th, 2021.

Redi-Wheels Reports:

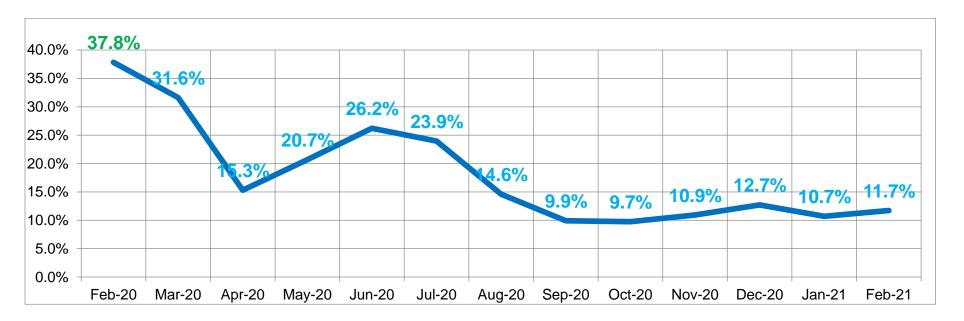
Performance Measures

														Prev. Yr.
Performance Measure	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Average
Total trips requested	27,394	21,835	11,883	12,697	14,707	16,256	11,491	10,991	11,544	10,585	10,843	9,860	9,794	25,125
2. Trips scheduled	25,321	18,513	10,801	11,924	13,974	15,541	10,769	10,261	10,786	9,741	9,826	8,888	8,686	23,048
a. Same day cancels	1,710	3,844	5,022	4,948	5,216	5,407	1,371	752	810	661	730	654	613	2,887
% of trips scheduled	6.8%	20.8%	46.5%	41.5%	37.3%	34.8%	12.7%	7.3%	7.5%	6.8%	7.4%	7.4%	6.3%	12.5%
b. Late cancels	374	506	150	198	207	232	249	230	248	279	229	224	251	409
% of trips scheduled	1.5%	2.7%	1.4%	1.7%	1.5%	1.5%	2.3%	2.2%	2.3%	2.9%	2.3%	2.5%	2.6%	1.8%
c. Total customer no-shows	265	378	94	137	171	187	173	117	146	138	123	115	109	330
% of trips scheduled	1.0%	2.0%	0.9%	1.1%	1.2%	1.2%	1.6%	1.1%	1.4%	1.4%	1.3%	1.3%	1.1%	1.4%
d. No-show (operator)	2	1	0	0	0	0	0	0	0	0	0	0	0	4
3. Total trips served	22,970	13,784	5,535	6,641	8,380	9,715	8,976	9,162	9,582	8,663	8,744	7,895	8,073	19,419
a. Average weekday riders	977	556	215	259	324	367	351	365	363	357	337	322	340	775
b. Advance reservation	14,835	8,899	3,304	4,250	5,823	7,087	6,392	6,598	7,062	6,249	6,339	5,527	5,831	12,570
c. Agency trips	3,303	1,346	18	-	0	0	0	0	0	0	0	0	0	2,611
d. Individual subscription	4,832	3,539	2,213	2,391	2,557	2,628	2,584	2,564	2,520	2,414	2,405	2,368	2,242	4,237
e. Taxi trips	8,689	4,360	846	1,373	2,196	2,326	1,309	908	934	946	1,111	844	945	7,505
(taxi % of total trips)	37.8%	31.6%	15.3%	20.7%	26.2%	23.9%	14.6%	9.9%	9.7%	10.9%	12.7%	10.7%	11.7%	38.6%
4. Total Redi-Wheels riders	1,982	1,557	450	562	756	829	843	875	908	846	792	748	814	1,660
5. Inter-County Transfer Trips	146	77	4	17	45	93	72	116	111	80	73	53	42	114
6. On-time performance ¹	92.8%	95.1%	97.2%	97.6%	96.1%	95.9%	97.2%	97.7%	97.9%	97.3%	96.9%	98.0%	98.1%	93%
7. Productivity (psgrs/rvh) ²	1.86	1.52	1.23	1.27	1.46	1.42	1.23	1.09	1.09	1.11	1.19	1.03	1.28	1.75
8. Complaints per 1000 trips	0.52	0.73	0.90	1.20	0.84	0.62	0.45	0.55	0.52	0.58	0.57	0.25	NA	0.8
9. Compliments per 1000 trips	0.65	0.80	0.18	1.05	0.84	0.82	1.56	0.65	0.83	1.85	1.14	1.14	1.36	0.7
10. Avg phone wait time (mins) ³	0.8	0.8	0.1	0.3	0.7	0.6	0.5	0.4	0.5	0.5	0.4	0.4	NA	0.68
3/2/2021														
Notes:		N1-4-41-4	-1-1-6-	•										
1 Standard = 90% 2 Standard = 1.70		Note that	data for t	ne most r	ecent mo	ntn is pre	ilminary							
3 Standard = < 1.5														

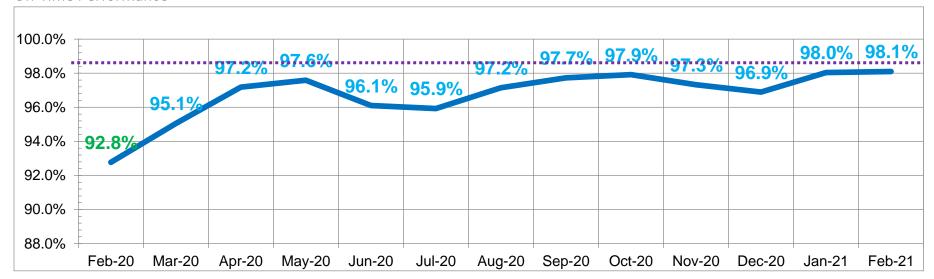
Total Trips



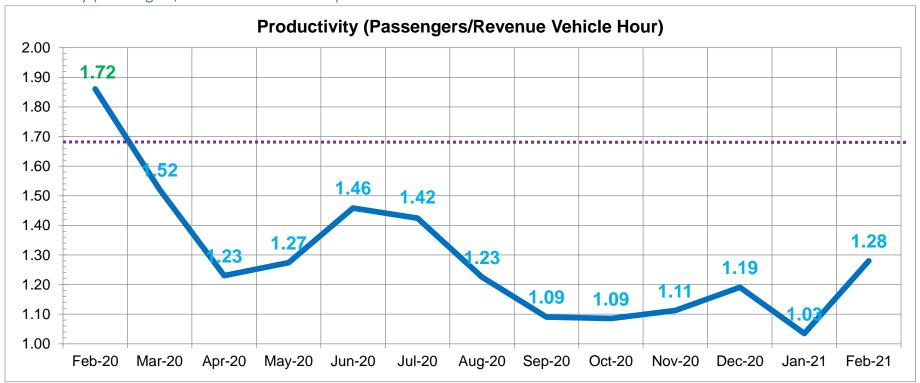
Taxis – Percentage of Total Trips



On-Time Performance



Productivity (Passengers/Revenue Vehicle Hour)



Monthly Comment Statistics

2020 Comments	Ja	Jan-21			
	Subtotal	Rate/1000			
Rides	7,878				
Total Comments by Category					
Compliment	9	1.14			
Policy Related	2	0.25			
Service Related	9	0.25			
Total	20	1.65			
Average Response Time to Customer Compliment Policy Related	(Working Days) [‡]	1.89 4.00			
Service Related		5.89			
Overall		3.90			
	СС	CR			
Compliment	2	7			
Policy Related	1	1			
Service Related	0				
		9			

[‡] Excludes weekends and holidays.

FEDERAL

Presidential Transition

- On January 20th, Joe Biden was sworn in as the 46th president of the United States and Bay Area native Kamala Harris was sworn in as the 49th Vice President. She is the first woman, the first African American and the first Indian American to hold that position.
- In his first few weeks in office, President Biden has taken measures to reverse some of the previous administration's policies, focusing mainly on the pandemic, immigration, climate change, and racial equity.
- In one of his first actions as president, Biden signed a mask mandate, requiring masks be
 worn inside buildings and on land controlled by the federal government as well as public
 transit and interstate travel. The CDC took quick action on this announcing a federal
 mandate requiring travelers to wear masks including on airplanes, buses, ride-shares,
 ships, and subways

Senate

- January 20th also marked the official transition to a Democratic majority in the Senate for the first time in six years after Senators Jon Ossoff and Raphael Warnock of Georgia were elected in run off elected in early January.
- Alex Padilla, former secretary of state, of California was appointed to Vice President Harris' seat.
- Former Mayor of South Bend, Indiana, and presidential candidate Pete Buttigieg's nomination for transportation secretary, was confirmed by a vote of 86-13 on February 2.
- However, the chamber's 50-50 split, with Vice President Harris as the tiebreaker, leaves
 Democrats with little room for internal dissent. The slim majority reduces the odds that
 Democrats will scrap the filibuster, meaning that at least 10 Republicans will need to work
 with Democrats on most legislation.
- Democrats can use budget reconciliation procedures to pass some of their legislative priorities with a simple majority – a plan that may be already under way to pass Biden COVID relief package.

COVID Relief - President Biden's American Rescue Plan

- President Biden has proposed a \$1.9 trillion "American Rescue Plan," which includes three main categories of proposals:
 - COVID-19 Response and Healthcare Measures
 - Relief to American Workers and Families
 - Support for Small Businesses and Governments
- While the plan includes certain executive actions, most proposals are dependent on Congress passing legislation.

- Biden wants Congress to send him the bill by March 14, 2021 when unemployment benefits expire.
- President Biden's American Rescue Plan (spending details):
 - \$415B for Covid-19 Response and Healthcare Measures, including:
 - \$50B to expand testing efforts.
 - \$20B for national vaccination program in partnership with state and local governments.
 - \$440B to Support Local Governments and Small Businesses, including:
 - \$350B in direct state, local and territorial funding.
 - \$20B for transit agencies
 - o \$15B in "flexible, equitably distributed" grants to the hardest-hit small businesses.
 - \$35B in small business financing programs, with the aim of leveraging it into
 \$175B in lending and investment.
 - \$30B in rental and energy and water assistance for hard-hit individuals and families.

The Legislative Path Ahead

- Given slim Democratic majorities in Congress and 60-vote filibuster threshold to pass legislation in the Senate, the legislation has two paths forward:
 - Budget reconciliation process in the Senate, to bypass filibuster (only requires simple majority to pass).
 - Create a bill that would receive bipartisan support in the Senate by regular order.

Given the level of partisan divide in the Congress, it is looking more and more like the path forward is through the reconciliation process.

- And of course, action on this will have to wait (at least in the Senate) until the impeachment trial of the former President is completed.
- Following enactment of his rescue plan, Biden has promised a second recovery package that will include investments in infrastructure, research and development, and clean energy.
- Legislative Priorities and the Road Ahead: February—end of Summer
 - Biden's COVID bill
 - Infrastructure Package
 - FY 2022 Appropriations

STATE

- The Legislature is back in session after a short delay due to COVID.
- Legislators will continue introducing bills until the February 19 deadline.
- It remains to be seen if legislative proceedings will be affected by the pandemic which limited the number of non-COVID bills passed in 2020.

- On January 8, Governor Newsom presented his proposed State Budget which clearly reflects the impact the year-long pandemic has had on California's revenues and focuses on the state's response.
- The budget does not include any state emergency funding for transit, but there are increases in key state funding programs such as the State Transit Assistance program
- We are also monitoring the state's proposed "regulatory and reporting relief" related to the Transportation Development Act, which will allow agencies to plan with more certainty and flexibility for the expenditure of state transit funding.
- The Governor's Proposed Budget will now make its way through the Legislature but is not due to the Governor until June 15, with the new fiscal year beginning July 1.

Vaccine Distribution Plan Update

- On January 25, Governor Gavin Newsom announced a major update to the state's COVID-19 vaccine distribution plan.
- The new plan transitions from a sector-based to an age-based distribution of the vaccine and prioritizes vaccinations for people age 65 and over, health care, education and child care, emergency services and food and agricultural workers.
- All future groups will become eligible based on age this statewide standard will move in unison across all 58 counties. The Newsom Administration argues this approach will "allow the state to scale capacity up while also ensuring the vaccine goes to disproportionately impacted communities."
- Importantly, the new plan would eliminate any priority for sectors identified in Phase 1B -Tier 2, which included transit frontline workers under the "Transportation and Logistics" sector.
- In response to this significant change in policy, California Transit Association (CTA) submitted a letter to Governor Newsom raising concerns with the new plan and urging him to reconsider the decision to deprioritize transit frontline workers.
- We are working with CTA to encourage a change to the Governor's plan.

Report to PCC, February 2021

Summary of Paratransit Expenses and Revenues First six months of FY 2021

Paratransit Revenue: YTD Actual -	July 2020-Dece	mber 2020	FY 2021 Re	venue Budget
	Year-to-Date	% of Total	Annual	% of Annual
	Actual	Actual	Revenue	Revenue Budget
	Revenue	Revenue	Budget	Rec'd
Passenger fares	\$72,445	1%	\$188,274	38%
Local Transit Development Act (TD	\$975,960	13%	\$2,062,681	47%
Local State Transit Assistance (ST/	\$237,921	3%	\$475,842	50%
Operating grants	\$227,489	3%	\$2,082,536	11%
District sales tax - District ADA pro	\$3,350,939	45%	\$8,986,309	37%
Interest income - paratransit trust	\$363,621	5%	\$505,000	72%
SMCTA Measure A	\$1,624,000	22%	\$3,200,000	51%
Measure M	\$651,066	9%	\$1,600,000	41%
Total	\$7,503,441		\$19,100,642	39%

Paratransit Expense: Actual - July	r 2020	 FY 2021 Ex	pense Budget	
	Year-to-Date	% of Total	Annual	% of Annual
	Actual	Actual	Expense	Expense Budget
	Expense	Expense	Budget	Spent
Redi-Wheels	\$3,382,420	45%	\$6,929,800	49%
ADA Sedan / Taxi service	\$926,485	12%	\$3,629,400	26%
Coastside ADA Support	\$564,972	8%	\$2,032,900	28%
ADA Related Wages and Benefits	\$1,368,104	18%	\$2,649,599	52%
ADA Related support	\$560,851	7%	\$2,863,778	20%
Insurance	\$743,844	10%	\$776,765	96%
ADA Claims and Support	-\$43,234	-1%	\$218,400	-20%
Total	\$7,503,442		\$19,100,642	39%